



humantouch.com 800.355.2762





use & care manual

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No medical claims are warranted or implied by the use of this product.

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HT-5270-A1







Human Touch® Partners in Your Well-Being

For decades, Human Touch has been a leader in the field of massage products. We create state-of-the-art products that embrace the latest technology while applying the ancient healing art of massage. Balancing your physical and mental needs requires the right mix of proper nutrition, exercise, and massage. Human Touch Massage Systems are vital components for achieving balance between physical and mental well-being.

To learn more about our company and our products, we invite you to visit us on the Internet at: humantouch.com or call our Customer Service Representatives at 800-355-2762.



Robotic Massage Technology $^{\text{\tiny{M}}}$ is the preferred technology of the ACCO. www.accoweb.org





Please send any questions or comments regarding this manual to documentation@humantouch.com

welcome to human touch

Your Human Touch massage chair is the perfect bridge between state-of-the-art technology and the ancient healing art of massage. It's a key ingredient for a balanced life—and it's right in your own home!

Your Human Touch massage chair incorporates Robotic Massage Technology™—the very latest Robotic Massage® system. It emulates the same techniques used by massage and chiropractic professionals for back and spinal care. It's hard to believe it's not human!

To ensure that you don't overlook any of your chair's features, and that you use it safely, read this manual carefully. Then sit back, relax, and enjoy!

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keep it safe

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using this appliance.



DANGER: To reduce the risk of electrical shock





WARNING: To reduce the risk of burns, fire, electric shock or injury to persons:

- Do not put hands or fingers near the massage mechanism or rollers while this product is running. Touching the mechanism can result in injury from the rollers squeezing together.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
- Close supervision is necessary when this product is used by, on, or near children, invalids, or disabled persons. Keep children away from extended foot support (or other similar parts).
- Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return this product to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Always keep the power cord away from heated surfaces.
- Never operate this product with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the OFF position, then remove plug from outlet.
- Do not massage any area of the body that is swollen, inflamed or covered with skin eruptions.
- Do not use on unexplained calf pain.
- Do not use this product when standing on a damp floor, or when any part of the body is in contact with plumbing or any similar ground.
- Connect this appliance to a properly grounded outlet only. See GROUNDING INSTRUCTIONS.
- Do not use this product if noise above normal sound is heard.
- Do not stand on or in appliance. Use only while seated.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

Safety Precautions

- Comfortable clothing is recommended while using this product.
- This product was meant to be used in a relaxed position. Never force any body part into the backrest area while the rollers are moving.
- If you feel any abnormal discomfort during the operation of this product, turn off the power immediately and do not use the product. Consult your physician.
- Do not sit on the controller.
- Do not pull on the AC cord.
- When using this product after it has been in storage, check to see that the product is operating properly prior to use.
- Always confirm that there are no obstacles behind the product and that there is sufficient space to recline.

SAVE THESE INSTRUCTIONS

Do not attempt to repair this product yourself.

This product is designed for personal in-home use. Commercial use will void warranty.

Grounding Instructions:

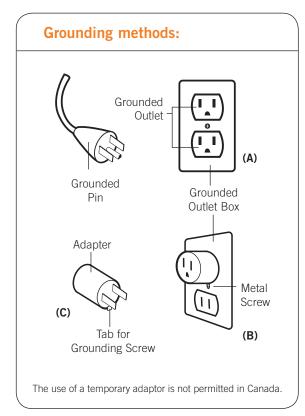
This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electrical current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.



WARNING: Improper connection of the equipment-grounding conductor can result in a risk of electronic shock. Check with a qualified electrician or serviceman if you are in doubt as to whether this product is properly grounded. Do not modify the plug provided with the product – if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a normal 120-volt circuit and has a grounding plug that looks like the plug illustrated in sketch (A). A temporary adapter that looks like the adapter used in sketches (B) and (C) may be used to connect this plug to a 2-pole receptacle as shown in sketch (B), if a properly grounded plug is not available. The temporary adapter should be used only until a properly grounded outlet (sketch A) can be installed by a qualified electrician. The green colored, rigid ear tab or the like extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box cover. Whenever the adapter is used, it must be held in place by a metal screw.

For all grounded cord-connected products:



WARNING: This product is equipped with a thermal resetting protection device. This is an added safety feature to protect you and this product from overheating. If the product should suddenly stop and will not start, turn the main power switch, located on the back of the product, to off and do not operate the product for at least 30 minutes. Failure to turn the product off may result in the product starting unexpectedly when the product cools.





get ready



1. Unfold the chair

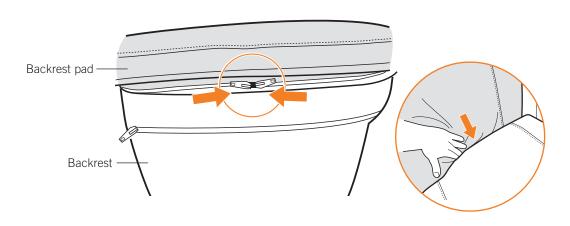
Remove all packaging materials from the chair. Pull up on the backrest to unfold the chair to an upright position. The backrest locks into place automatically.



Your Human Touch massage chair requires some simple assembly (no tools required). Just attach the backrest pad and the head pillow, and you're done!

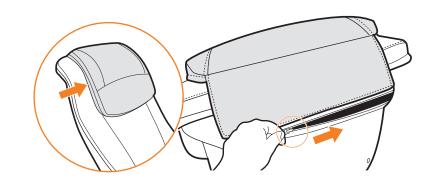
2. Attach the backrest pad

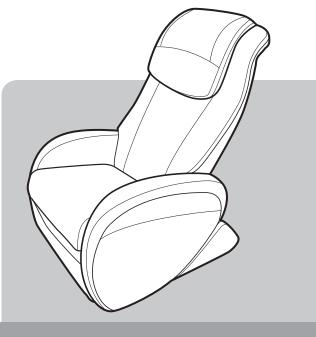
Place the backrest pad onto the front of the backrest, then attach it using the two zippers. From the front of the chair, push the flap located at the bottom of the backrest pad down behind the seat.



3. Attach the head pillow

Attach the head pillow to the top of the backrest using the zipper.









take a seat

1. Plug it in

Plug the power cord into a grounded power source.



2. Child safety lock

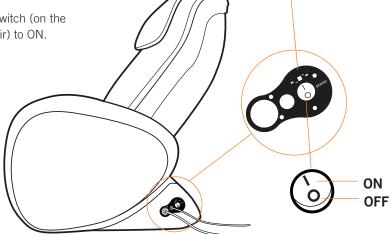
Make sure child safety lock is set to Unlock.

Setting the **Child Safety Lock** to the Lock position prevents the power switch from being turned on. Keep the child safety lock in the Locked position when unattended, to prohibit children from using the chair.



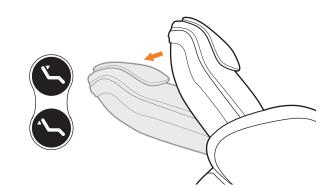
3. Power on

Turn the master power switch (on the left-hand side of the chair) to ON.



4. Adjust the backrest

Use the remote control **recline** buttons to adjust the backrest angle for maximum comfort.





Your Human Touch massage chair has a **built-in rollers**, for easy mobility. Simply grasp the headrest, tip the chair backward to engage the roller, then move the chair to the desired location.

Using your Human Touch massage chair is easy. Just take a seat and adjust the backrest and foot and calf massager to the desired position. Your Human Touch massage chair helps you feel better from head to toe, using a wide variety of massage techniques that you control. It's the perfect way to relax and refresh.

FOR A FOOT AND CALF MASSAGE

1. Deploy the foot and calf massager

Before deploying the foot and calf massager, be sure the area in front of the chair is clear of any obstructions.

While sitting in the chair, use the remote control footrest deploy button to fully deploy the foot and calf massager.



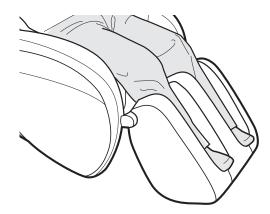
Do not stand or sit on the footrest.



2. Insert your legs into the foot and calf massager

Place your feet all the way into the foot and calf massage wells. The bottom of your feet and the back of your calves should be touching the well walls.

Should you accidentally attempt to retract the footrest while your legs are in the foot and calf massager, the chair automatically turns off to protect you from injury.



When changing backrest or footrest direction, there is a slight pause while the chair gears shift. This is perfectly normal.

For an easier exit, retract the footrest and return the backrest to a full upright position before getting out of the chair.

Make sure the area behind/underneath the footrest is clear of any obstructions before retracting the footrest.





take control

Session Timer

Counts down the time remaining in the current 15-minute massage session.

Massage Programs massage the specified area of your back for 15 minutes, using a variety of massage techniques. The corresponding LED lights on the remote to indicate which massage mode is currently in use. If the footrest is deployed, the massage programs also include foot and calf massage; you can subtract the foot and calf massage using the subtract buttons.

Full – massages your entire back, feet and calves. Upper – massages your upper back, feet and calves. Lower – massages your lower back, feet and calves.

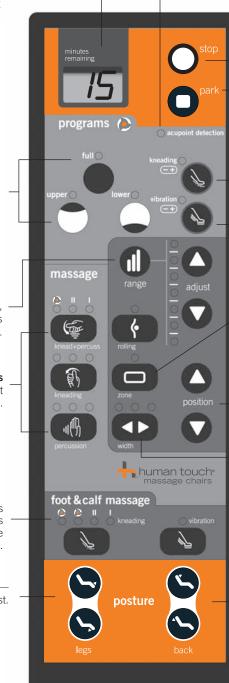
Range — Press the Range button, — then use the Range Adjust buttons to customize your vertical range.

Manual Massage Techniques

 Manual massage techniques let you customize your massage.

Foot and calf massage — Press to toggle through two fixed speeds and two auto foot and calf massage programs.

Power Footrest Deploy — deploys/retracts the footrest.



Your Human Touch massage chair features automatic Acupoint detection — This feature detects your accupressure points before beginning an auto massage program, then tailors your massage accordingly. The Acupoint LED lights during Acupoint detection.

Stop — Stops the current massage session.

- **Park** — Stops the massage and parks the massage rollers at the top of the backrest.

Subtract Kneading — Press to subtract or restore foot and calf kneading from/to the selected auto massage program.

 Subtract Vibration — Press to subtract or restore foot and calf vibration from/to the selected auto massage program.

 Zone — Targets your massage to a threeinch zone. Use the Position buttons to focus your massage on the desired area.

Position — Use this button along with any stationary massage mode, to set the massage rollers to the desired position on the backrest. You can press this button before or after selecting the massage mode.

Width — Focus or diffuse massage pressure by selecting the wide, standard, or narrow setting. This feature works with Rolling and Percussion massage modes. Select the width setting **after** selecting a massage mode.

Power Recline — reclines/inclines the backrest.



When you're not using the remote control, tuck it away in the convenient remote control pocket. Now choose a massage mode. Your Human Touch massage chair lets you customize your massage using a wide variety of massage techniques. Choose from three stationary massage modes and a rolling massage, or combine them. Use the Range button to tailor your vertical massage range, or the Zone and Position buttons to target your massage to a specific area (see opposite page). Or, let the chair take control – just select one of the three auto programs, which alternate between massage modes and target different areas of your back. No matter how you use it, Robotic Massage Technology™ offers maximum massage flexibility and refreshing benefits.

MASSAGE TECHNIQUES

Massage Technique	What It Does	Benefits
KNEADING With the second seco	Kneads your back in a small, circular motion on both sides of your spine simultaneously.	Relieves tension and soreness by lifting and stretching muscles. Improves circulation and helps bring vital nutrients to the spinal area.
PERCUSSION	Alternates rapid-tapping strokes along the spine to stimulate both spinal muscles and spinal joint areas, emulating the percussive massage technique used in sports medicine for deep muscle therapy.	Flexes spinal joints and relieves pressure on the spinal column, invigorating the entire back area.
ROLLING	Rolls gently up and down your back near your spine.	Warms and loosens your muscles, preparing your back for deeper massage. Relieves muscle tension, improves circulation and relaxes the back.







take control

Recline Interrupt Safety Sensor

Your Human Touch massage chair is a powerful precision instrument.

Some simple precautions will ensure safe, reliable operation.



Keep the area behind the chair clear of all objects. **DO NOT** allow pets or small children in the **Caution Zone**, behind the chair.

The Recline Interrupt Safety Sensor, located at the back of the base beneath the backrest, provides added protection for any child, pet, or object located in the Caution Zone behind the chair. The weight-activated Safety Sensor immediately disables the chair recline function when triggered. Once the object has been cleared from the Caution Zone, the chair recline function is automatically re-enabled.

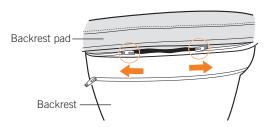




customize massage intensity

The massage-softening pad softens the massage intensity. For a stronger massage, remove the massage-softening pad.

- 1. Flip the head pillow over to the back of the chair.
- 2. Detach the backrest pad from the chair using the two zippers.



To experience the full power of Human Touch just remove the massage-softening pad from your chair. But keep it handy, in case you want to replace it in the future.

3. Open the horizontal zipper on the back of the backrest pad.





- 4. Insert or remove the massage-softening pad as desired.
- 5. Close the zipper
- 6. Place the backrest pad onto the front of the backrest, then attach it using the two zippers.
- 7. Flip the head pillow over to the front of the chair.

Replacement massage-softening pads are available from Human Touch, for an additional charge.







care and maintenance

To keep your product working and looking its best, please follow these simple care guidelines.

Cleaning:

- 1. Be sure to disconnect the power cord from the electrical outlet before cleaning.
- 2. Do not use benzene, thinner or any other solvents on your massage chair.
- 3. Remove dust on the backrest or armrest with a vacuum.
- 4. If the backrest or armrests become soiled, wipe with a damp cloth, then a dry cloth.
- 5. Common upholstery cleaners may be used for tough stains.
- 6. When cleaning the controller or around the power switch, use a dry cloth only. Never use a damp cloth to clean the controller or power switch.

Fabric Care:

To maintain your Human Touch product in optimum condition, dust it frequently and/or vacuum it with a soft brush vacuum extension. Faux Suede products can also be brushed with a suede brush. Wipe with a slighty damp cloth as necessary. For tougher stains on non-leather products, use a mild detergent mixed with water. Leather products should be wiped down occasionally with a leather furniture cleaning solution.

Be sure to test any cleaning solution on a small, inconspicuous part of the product to ensure that the color does not fade prior to using the solution on the entire product surface.

Maintenance and Repair:

- 1. The mechanics of this product are specially designed and constructed to be maintenance free. No periodic lubrication or servicing is required.
- 2. Your chair should only be serviced by an authorized service center.

Storage:

- 1. When not in use for a long period of time, we recommend that the chair be covered, the power cord be coiled and that the unit be placed in an environment free of dust and moisture.
- Do not store near heat or open flame. Do not leave this product exposed to direct sunlight for long periods of time. This may cause fading or damage.

Miscellaneous:

- 1. Foreign objects should not be inserted between the massage nodes or the unit housing.
- 2. Care should be taken not to overload the unit.

Specifications*

Operating Voltage: AC110-120V 60 Hz

Power Consumption: 130 Watts

Chair Size (reclined): 69"L x 28"W x 32"H

Product Weight: 183 Lbs.

Required recline clearance: 19"

Maximum load weight: 170 Lbs.

limited warranty

Please read the following warranty information for important disclosures before using your new Human Touch massage chair.

It is the Human Touch mission to design, develop, manufacture and sell innovative, high quality massage products that create a better and healthier way of life. We appreciate your commitment to our mission and our products and are pleased to let you know that the Human Touch product that you purchased comes with a limited warranty. The warranty provides peace of mind that you are covered for mechanical or structural defects in workmanship within the coverage guidelines and limitations outlined below.

Coverage Guidelines:

The warranty begins on the original purchase date and consists of:

- Factory Service (Labor): Human Touch will supply packing materials, cover return shipping to Human Touch, repair parts covered by this warranty and labor for repair work and return shipping to purchaser when repairs are completed.
- Parts Only (Parts): Human Touch will supply repair parts that are covered by this warranty and return shipping to purchaser for repairs performed at the factory.
- Structural (Metal Frame): Human Touch will supply packing materials and repair parts covered by this warranty and return shipping to purchaser for repairs performed at the factory.

Human Touch chairs	Factory Service	Parts	Structural
New Products (Original Packaging Only)	90 days	1 year	3 year
Refurbished Products	60 days	6 months	6 months
Floor Demos (including "out of box")	NONE	6 months	6 months

In the unlikely event that your Human Touch product malfunctions or requires repair, please contact your retailer. For USA customers only, please contact Human Touch Customer Service at (800) 355-2762 between the hours of 6 AM and 5 PM PST or email cs@humantouch.com for assistance. You can also send a fax to customer service at (800) 840-2940.

All warranty service requires approval and authorization by Human Touch. Products require a Return Merchandise Authorization Number (RMA) for any returns to the factory. For returns, the consumer is responsible for packing the product in the original box or in approved packaging that is available for sale from Human Touch. Shipping and freight coverage under this warranty requires scheduling by Human Touch and only includes "curb-side" pickup/delivery. Products received without a valid RMA number or one clearly marked on the box will be refused.

General Limitations:

- The warranty is only valid within the United States and Canada provided the product has been operated according to the instructions accompanying it and has not been misused or damaged in any way that is beyond the control of Human Touch.
- All service covered by this warranty must be approved by Human Touch and repairs performed by authorized technicians.
- The warranty applies only to the massage chair; accessories or enhancements are not covered.
- Important exclusions apply to cosmetic items such as fabrics, woods, foams, padding, plastics covers, etc.
- Human Touch is not responsible in any way for losses, damages, or inconvenience caused by equipment failure.
- For a complete listing of warranty coverage, exclusions, and limitations, visit www.humantouch.com.
- Warranties do not apply to rental, business, commercial, institutional, or other non-residential users.
- Separate warranty terms apply to used/refurbished products including those received out-of-box. Proof of purchase (original receipt) is required for all warranty repairs.

EXTENDED WARRANTIES:

Human Touch offers extended warranty programs to enhance ownership of the Human Touch product! Extended warranty purchases are available within 90 days of purchase of Human Touch product from either the retailer or direct from the Human Touch Customer Service Department.

Please visit humantouch.com for the latest terms and pricing for extended warranties.

^{*}Specifications are subject to change without prior notice.